

59th Annual ICSC Conference
September 12 - 15, 2021
Hyatt Regency, Orlando, Florida

Frequently Asked Questions

How can I register for the conference?

Online registration is available on the ICSC website by clicking [HERE](#). You may also call our office at 800-352-3452.

What are the payment options?

Checks, VISA, MasterCard, Discover and American Express are accepted. Please make checks payable to ICSC. Your registration will be confirmed when payment is received. You should receive confirmation of your registration within 72 hours of registration. If you do not receive confirmation, please contact the ICSC office.

How can we take advantage of the early bird registration discount if we do not yet know who will be attending?

You can purchase registration “spots” at any time before August 23, 2021. To take advantage of the early bird discount, you can purchase your registration “spots” on or before July 31, 2021, and submit the name of the attendee(s) to us by August 23, 2021.

What all is included in my registration fee?

- Insightful speakers each day of the conference
- Thought-provoking presentations given in ten separate tracks
- Valuable how-to resources and ideas to take home and implement immediately
- Inspiring liturgies
- Opportunity to celebrate the sacrament of reconciliation
- A Welcome Reception with exhibitors on Sunday evening
- A served Breakfast and Plenary Session on Monday morning
- A Continental Breakfast with exhibitors on Tuesday morning
- A Dessert Reception with exhibitors on Tuesday afternoon
- Multiple networking opportunities with peers from around the country
- A chance to be enriched both personally and professionally
- Opportunities to learn more about a wide variety of products and services from professional organizations in the ICSC conference exhibit hall
- An opportunity to earn credits toward the CFRE certification
- Opportunities for networking and connecting with attendees from your own local region for sharing and building community

Are there any member registration discounts?

Yes, we have discount options for ICSC members:

1. Early bird member discount is \$599, register on or before July 31, 2021.
2. Regular Conference Member rate is \$699, register on or after August 1, 2021.

Can I become a member and register for the conference at the same time to save money?

Yes, you have the option of joining ICSC during the registration process! In fact, on the conference registration form there is an opportunity to become a member.

My parish is not yet a member of ICSC, but my diocese is a member. May I register for the conference under the diocesan membership?

If your parish has never sent anyone to an ICSC conference, for one time only, yes, you may take advantage of the diocesan membership to register as part of a “Come and See” invitation.

What is the cancellation policy?

Any registration cancellation received by August 1, 2021 will be eligible for a refund, less a \$100 administrative fee. **Without exception, all refunds must be requested in writing.** *PLEASE NOTE THERE ARE NO REFUNDS AFTER AUGUST 1, 2021.* Postmark or date of email determines cancellation deadline.

Can I send someone in my place if I can no longer attend?

Yes, please be sure to contact us as soon as possible (must be before August 23, 2021) with your replacement’s name and contact information so they will have proper credentials and information once they arrive at the conference.

Is there a single-day registration fee?

No, ICSC does not offer single-day or single session registrations for the annual conference.

Is there a special spouse discount?

Yes, there is! You may register your spouse at the time you register. The option is available on the registration form and online.

May I bring a guest to the conference liturgies?

Yes, we are delighted to welcome your guest to worship with us!

May I bring a guest to the breakfast and/or lunch?

Yes, guest meal passes are available for an additional cost. Please contact the ICSC office at 800-352-3452 or you may visit the conference registration desk if you would like to purchase guest passes for a meal.

May I bring a guest to the exhibit hall?

No, only registered attendees are allowed entrance to the exhibit hall. Regrettably, we are unable to accommodate young people under age 18.

Do I have to attend all the sessions in one specific track or pre-register for sessions?

No, you do not have to attend every session in one specific track, and you are free to attend the sessions that are most beneficial to you in any track. You also do not need to pre-register for the conference sessions you want to attend. We do limit the sessions designated as *clergy-to-clergy* to attendance only by clergy participants.

Are you offering a special hotel rate for the conference? How do I make my hotel reservation?

Absolutely! Special conference hotel rates are available until August 15 at the Hyatt Regency Orlando Hotel. A block of rooms has been reserved from September 11 - 15, 2021 at the nightly rate of \$189 single or double occupancy, plus taxes and a \$10 resort fee. To make your reservations and receive the conference rate [CLICK HERE](#).