

## **ICSC Conference: Well-Being Protocols**

*Updated August 20, 2021*

As we get closer to the 59<sup>th</sup> annual ICSC conference, please be assured that **ICSC considers the health, safety and well-being of all conference attendees as a top priority.**

Although the long-term effects of the COVID-19 pandemic are still to be seen, guidelines for hosting live events are constantly evolving. We aim to create an effective, spirit-filled and rewarding event, and to do so safely and with everyone's well-being in mind. Currently, we are considering substantial precautions to help keep everyone safe and comfortable.

What does this mean? ICSC encourages all on-site attendees to be vaccinated. However, we respect your personal choices and will be committed to accommodating the well-being needs of everyone by implementing protocols that give all attendees' choices as they relate to health, safety and comfort. **Our expectation is that we will all be good stewards of our fellow ICSC members, colleagues, staff and other guests and practice safety protocols protecting the good of the whole community of ICSC participants.**

We will monitor the ever-changing landscape of CDC guidelines. Even as guidelines evolve and restrictions continue to change, we are excited about the opportunity we have to gather together. At the same time we want you to know our highest priority is creating an environment for all to be comfortable.

### **Hyatt Regency Orlando's Commitment to Our Safety and Well-being**

Hyatt's Global Care & Cleanliness Commitment focuses on the safety and well-being of their colleagues and guests and builds on existing rigorous safety and cleanliness protocols. With the motto, "Safety First, Wellbeing Always" you can read more about Hyatt's Global Care & Cleanliness Commitment, including protocols and measures [HERE](#).

### **ICSC's Conference Protocols and Policies**

All ICSC attendees will be asked to participate in and abide by all safety protocols implemented onsite for the conference. We will continue to closely monitor all conditions related to COVID-19 between now and the start of the conference and reserve the right to modify health and safety protocols at our sole discretion. We will inform you of any such changes so you can properly plan for your attendance.

**Mask Wearing:** To maximize protection from the Delta variant and to prevent possibly spreading it to others, we ask all conference attendees to stay up to date on the guidelines offered by the Center for Disease Control (CDC) regarding wearing of masks. We encourage all attendees to follow the CDC guidelines that are in place at the time the ICSC conference is taking place.

**Hand Sanitizer Stations:** The hotel will provide ample hand sanitizer stations throughout the conference spaces for you to use. Additionally, we are looking into the feasibility of being able to provide personal hand sanitizer in your conference tote bag.

**Socially Distanced Seating Options:** If it is possible, given the design of our meeting and event spaces, we will offer distanced seating sections to accommodate various levels of comfort. If we are able to effect social distancing in some of our sessions, some of these in-person sessions may be limited due to onsite conference space capacities.

**COVID-19 Symptoms or Exposure:** Attendees should not attend the conference if they are experiencing or exhibiting any COVID-19 related symptoms or if they have become recently exposed to a person with a positive and confirmed case of COVID-19 within 14 days preceding the conference.

**Respect your fellow attendees.** While greeting and networking with other attendees, please be mindful that people have different comfort levels of engaging others since the advent of the COVID-19 pandemic. Be sensitive to others and do not automatically assume that that we can hug, shake hands or enjoy close contact without first determining the other person's comfort level. We are navigating "new waters" in these uncertain times and want everyone to have a comfortable and enjoyable experience at September's ICSC conference.